Brintons

BRINTONS CARPETS LIMITED CASE STUDY

Historic UK manufacturer modernises its hosting estate and enhances security, performance, flexibility and support by migrating to Six Degrees' Enterprise Cloud.

Brintons believes that a carpet is never just a carpet. Since 1783 they've seen it as a way to bring your home to life, helping you to express yourself in ways that you never thought possible.

The Challenge

Brintons Carpets Limited (Brintons) was operating an aging legacy server estate that was moving out of supported life. Tony Owen, Senior IT Technical Manager, has worked for Brintons since 1988. In that time he's overseen a lot of change in the business' hosting arrangements, as he explains: "Previously we had a number of physical servers in a large computer room. We then migrated in-house to VMware, which we completed ourselves. When the company moved sites, we needed to vacate the building, including our computer room. This was an opportune moment to migrate everything into a hosting centre. We were with our first hosting centre for a few years, but struggled with some horrendous resource problems caused by tiered storage. This necessitated an urgent need for a new hosting provider. We moved to our previous incumbent, C24.

"With C24 we had purchased our own kit at their hosting centre, and by the time we moved it was well out of support. There were four physical hosts, and we were quite resource-bound. At the time we had approximately 80 servers and desktops."

Following C24's acquisition by Six Degrees, Tony worked with Six Degrees to move away from Brinton's aging hardware in the C24 data centre to a modern cloud hosting solution.

The Solution

Brintons established that the Six Degrees Enterprise Cloud was the ideal landing zone for its infrastructure, providing the enhanced security, performance, flexibility and support the business needed.

Six Degrees' experts took Tony and the Brintons team through how the migration would work, focusing on how it would benefit Brintons by taking the risks of downtime and data loss presented by its incumbent legacy hardware away.

Benefits at a Glance

- **Modernise hosting estate.** By migrating to the Enterprise Cloud, Brintons has modernised its hosting estate and ensured it remains up to date with hardware and software requirements.

- **Enhance security.** Backup and disaster recovery solutions delivered by Six Degrees enhance security and ensure uptime and availability.

- **Increase flexibility.** The Enterprise Cloud makes it easy and quick to scale resources up and down whenever required.

- **Improve support.** An improved support service from Six Degrees gives Brintons confidence in its ability to resolve issues and requests in a timely manner.

Secure, Integrated Cloud Services

Six Degrees completed Brinton's migration to the Enterprise Cloud in late-2022, and Tony describes a positive, efficient experience: "The migration was really well planned out. The communication with Six Degrees was excellent. We had regular meetings and went through a detailed specification and testing phases. When we came to the final weekend there were a lot of niggles in terms of Active Directory but we worked through the weekend and the Six Degrees engineer really put the time in across that weekend – they worked really hard. We weren't just left in the lurch. He was always there, and he'd answer questions straight away. Overall there was great management of the migration to the Enterprise Cloud."

The Results

Now firmly established in the Enterprise Cloud, Tony is glad that Brintons made the migration: "Hosting in the Enterprise Cloud has been absolutely great. We get very decent turnarounds on tickets; if we need a server expanding quickly they'll do it and if we're facing an outage they'll sort out the admin later. We have also got much better monitoring than we had before."

Brintons has achieved a number of benefits following its migration to the Enterprise Cloud. Tony says: "Something we've gained that's proved very beneficial is the ability to view our estate through a portal now. We can see what's there and the resource allocated. If we get stuck with a virtual machine out of hours, we've actually got the power to shut it down or bounce it ourselves if necessary, which we do occasionally. We can take our own snapshots for software upgrades. It's much easier to manage now, and we have much more visibility."

Six Degrees' people make a real difference to Tony's experience. He concludes: "Our Account Manager is fabulous. Six Degrees have some great people working for them – we rely heavily on your engineers and they're always a joy to work with."

Our Solutions

Cyber Services

Enhance your cyber security and safeguard your organisation with our cyber security strategy and advisory, consultancy, and managed services.

Hybrid Cloud

Host all of your workloads in the most appropriate location while experiencing the simplicity of one cloud from Six Degrees.

Connected Workspace

Access the smarter, faster technology needed to make the most of your hybrid working future.

About Six Degrees

Six Degrees is a leading secure, integrated cloud services provider. We protect UK organisations and help them thrive in the cloud by giving them secure platforms to innovate and grow.

We put our exceptional people in a position to succeed, and along with our robust capabilities and strategic vendor partnerships this enables us to support customers on their digital transformation journeys regardless of their maturity, with the goal of enabling them to operate effectively and securely in the cloud.

Our intelligence-led security services provide the most appropriate detection and response capabilities versus evolving cyber threats, ongoing assurance, and rapid response, allowing us to mitigate attacks quickly.

We've aligned all our services to allow customers to navigate the complexities they face today – enabling them to solve their digital transformation challenges and succeed as businesses.

Our vision is to be the UK's number one provider of secure, integrated cloud services.

Establish the stable infrastructure foundations you need to underpin your business' digital transformation. Speak to an expert: hub.6dg.co.uk/schedule-call-core